

HOPE
homecare



Supporting
Dignity, Independence
and Quality of Life at Home

www.hopehomecare.co.uk

02039 856 286



Why Us?

At Hope Homecare Services, we are committed to providing exceptional support for all your care needs. With over a decade of experience and a CQC rating of "Good" across all areas, we take pride in being a leader in homecare services. In 2023, we were also honored as a finalist for the Hertfordshire Care Awards in the category of Most Innovative Care Team.

OUR VALUES



At Hope Homecare, our values reflect our deep commitment to making a meaningful difference in the lives of our service users and their families. We understand that true care goes beyond meeting physical needs—it involves compassion, understanding, and a heartfelt dedication to each individual's well-being. Every service we provide is thoughtfully tailored, respecting the unique needs and wishes of each person we support. We are here to listen, to bring comfort, and to create an environment where our service users feel valued, safe, and understood. By working closely with families, we help foster a sense of reassurance, knowing that their loved ones are in capable and caring hands. Our team of compassionate professionals embodies integrity, respect, and empathy, striving every day to make life brighter and more meaningful for those we serv

OUR TEAM

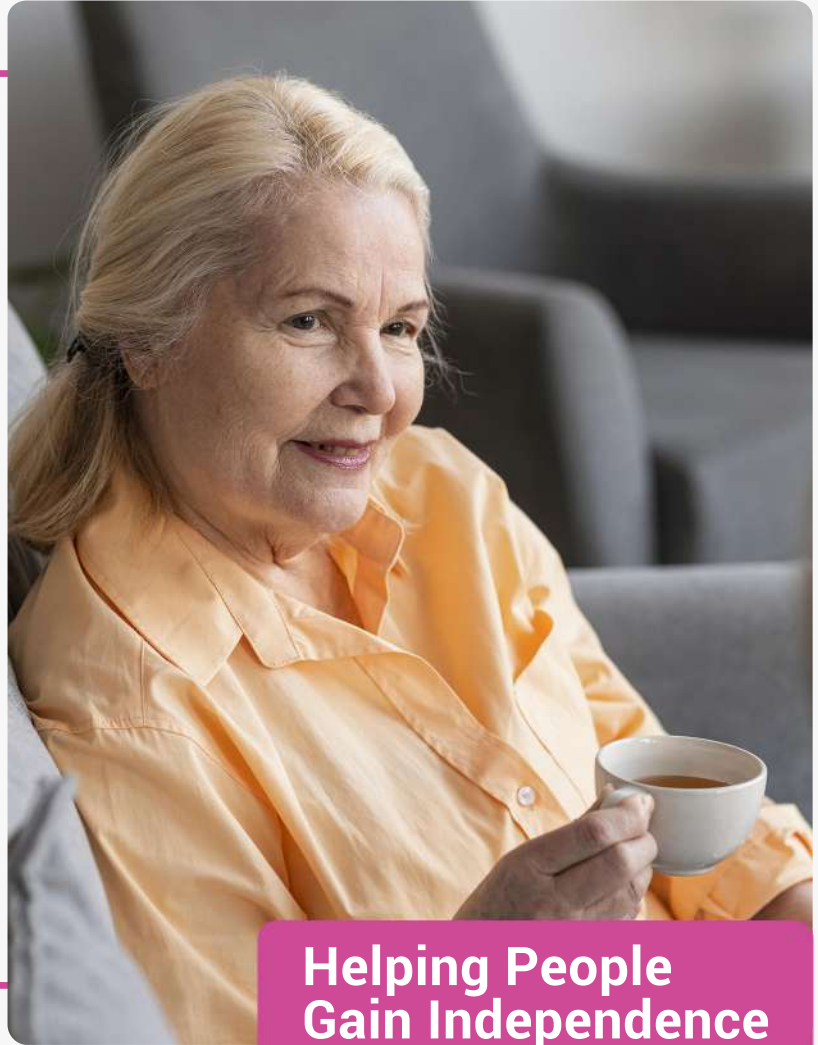
Our team are fully trained, qualified, and have completed enhanced DBS checks, providing safe and professional care at all times. They are skilled in: CPI, PMVA, and PACE techniques, which equip them to manage challenging behaviours safely and effectively. An in-house nurse oversees our clinical training, ensuring that all team members meet competency standards and receive the required level of clinical education.



WHY HOME CARE

Home care is a range of supportive services provided in an individual's home to help them maintain their independence, health, and quality of life. It's designed to assist people who may need help due to age, disability, chronic illness, or recovery from surgery. Home care can include various types of assistance, such as personal care (help with bathing, dressing, and grooming), medical care (administering medications or wound care), companionship, and support with daily tasks (like cooking, cleaning, or running errands).

The goal of home care is to allow people to stay comfortably and safely in their own homes for as long as possible, rather than moving to a residential care facility. It offers a personalised, one-on-one approach that focuses on each individual's unique needs and preferences, often providing peace of mind for families and a higher quality of life for service users.



**Helping People
Gain Independence
To Live Better
Lives at Home**



**For More
Information
Call Us Now**

02039856286

ADVANTAGES OF HOMECARE

- Comfort of Familiar Surroundings
- Personalised, One-on-One Care
- Greater Independence and Autonomy
- Closer Family Involvement
- Fewer Health Risks
- Enhanced Emotional Well-Being
- Flexible and Cost-Effective Care Options
- Customised Environment and Comfort
- Companionship in a Personalised Setting
- Ideal for Post-Hospital Recovery
- Ideal for Short-Term Needs

OUR SERVICES



Personal Care

We provide a person-centred package of personal care ensuring all your needs are carried out to the standard you require. Whilst promoting independence wherever possible Hope Homecare ensures dignity is maintained at all times.



Meal Preparation

If assistance is needed with meal/fluid preparation – This can be included in your package or be the sole task in your package. We will build a care plan to your exact needs, including your likes and dislikes. Care Workers will always offer choices, to ensure your dietary and nutritional needs are fully met.



Medication

Our care workers are trained and monitored to provide efficient medication administration. Medication is very important and is taken seriously by Hope Homecare Services. Medication administration is monitored daily by our electronic MARS (Medication administration record sheets).



Out & About

Many people in our community confront obstacles that might undermine their confidence and independence, making them unwilling to leave their homes. This lack of confidence in their capacity to perform ordinary things like shopping, attending medical appointments, or participating in social events can have a significant influence on their quality of life. Recognising this need, we created the Out-and-About service, which is designed to provide vital assistance and support to service users who want to reclaim their independence outside of their homes.

OUR SERVICES

CONTINUED



Respite Care

We understand that care needs can change, and sometimes you need additional support in an emergency so your carer can take a break. We can provide Care Workers with a short break to allow the Service User's family and carers to go on holiday, and know that their loved one is looked after, as an alternative to residential care.



Domestic Help

We understand that people receiving care may be unable to complete daily or weekly domestic tasks as they used to and need help. We are able to offer domestic cleaning and laundry as part of your package or solely. We aim to ensure your environment and living areas are clean and in line with infection control. We can set this up as part of your care package or as a cleaning package on its own to be completed in whatever intervals you request.



Shopping

Are you in need of support for your shopping needs? Hope Homecare is here to provide valuable assistance to service users and their families by taking on the responsibility of grocery shopping. Our goal is to ease the burden of this essential task, ensuring that you and your loved ones always have access to the items you require.



Sleeping & Waking Nights

Sleeping night care is a type of homecare service where a caregiver stays overnight in the home of an elderly, disabled, or chronically ill individual to provide support and assistance during the night. This type of care is particularly helpful for individuals who require regular monitoring or assistance during the night, such as those with dementia or who need assistance with daily activities like toileting, medication management, or mobility.

OUR SERVICES

CONTINUED



Companionship

At Hope Homecare, our companionship services go beyond simply providing company; they reflect our genuine commitment to enriching our clients' lives. With a team of compassionate caregivers, we offer companionship carefully tailored to each individual's unique social and emotional needs. Whether through engaging conversations, shared activities, or simply being a comforting presence, our caregivers ensure each client feels valued, supported, and connected.



Out of Hours Care

Our team have undertaken several dementia/Alzheimer's courses to ensure we are equipped with the skills and resources to care for and support your loved one who is dealing with Dementia/ Alzheimer's. We understand that receiving the diagnosis and accepting the changes you are seeing your loved one go through can be daunting, scary and heartbreaking all at the same time. We are here to support the service user and their families to ensure the service user can remain at home with a service that meets their personal needs and supports the family.



Dementia Care

We provide person-centred care, tailoring support to each individual's unique needs and preferences. Our approach empowers people to make choices about their care, promoting dignity, independence, and overall well-being.



Specialist Care

At Hope Homecare, our specialist care goes beyond just providing medical assistance; it is a heartfelt commitment to improving the lives of our clients. With a team of highly trained and experienced professionals, we offer specialised care tailored to the unique needs of each individual.

HOPE
homecare



All our locations are
CQC registered.

We strictly follow and
stay updated with all
Regulations.



We have rigorous
Quality Controls.

We are **Inspected**
by CQC.



We run a **24/7** op-
erations center.

We conduct regu-
lar **Spot Checks**.



We have in-depth
Audit controls.



We match you with the **Ideal**
Carer based on your specific
needs and preferences.



All our staff are
DBS-checked for your
safety and peace of
mind.



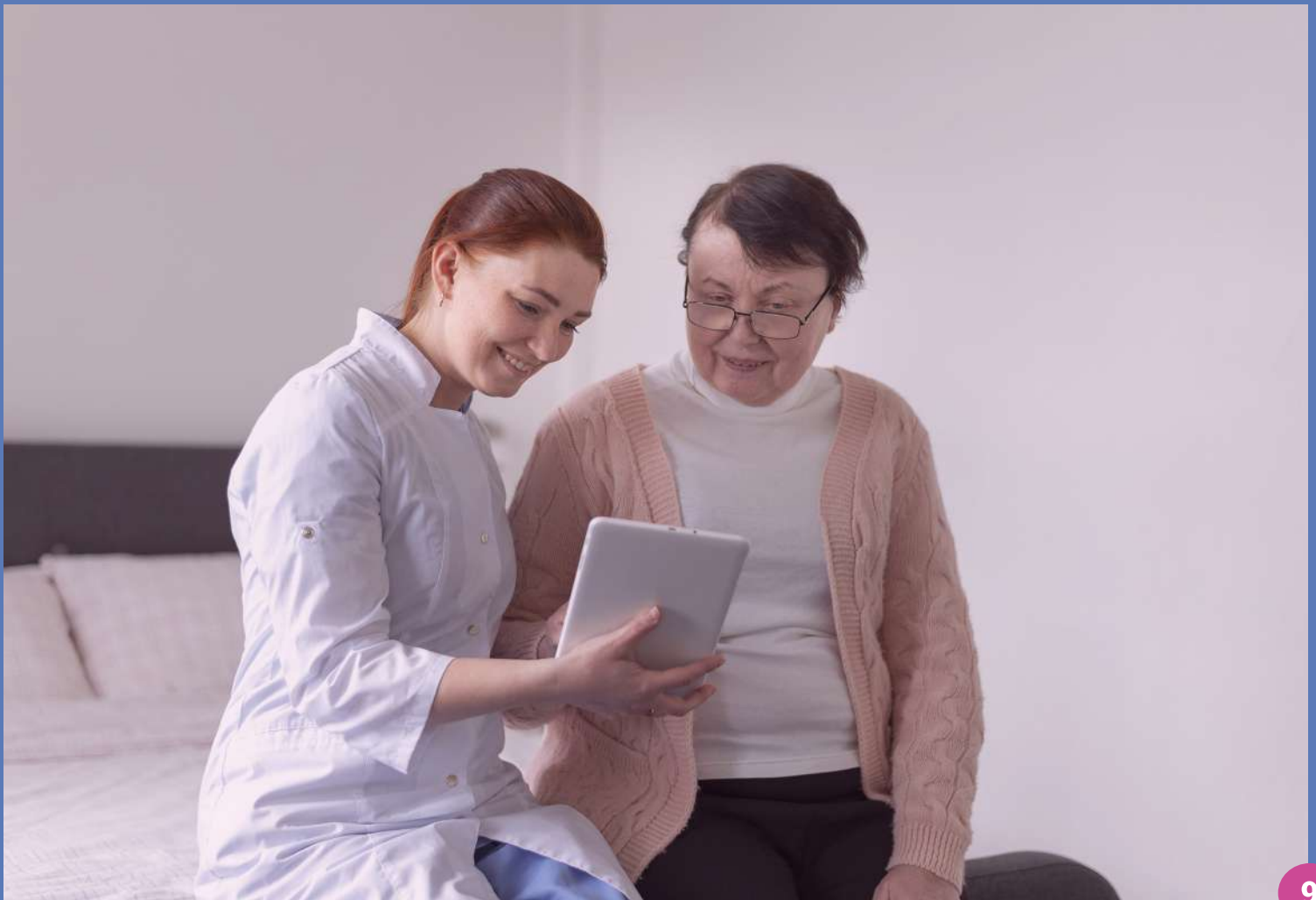
CUSTOMER
Satisfaction
GUARANTEED

Relax while we provide the best care.
Your well-being is top our priority !



Your Health, Seamlessly Digital – Care That's Always Connected.

At Hope Homecare, we are proud to be a fully digital company, using technology to enhance the quality and transparency of our care. From care plans and assessments to audits, recruitment, and policies, every aspect of our service is managed digitally and closely monitored 24/7 from our dedicated operations center. This approach not only ensures the highest standards of care but also offers families and service users peace of mind through our user portal, where they have instant access to real-time information and updates. With Hope Homecare, you can trust that every detail is meticulously overseen, providing seamless, responsive, and transparent care.



“TESTIMONIALS”



Hope Homecare have been caring for my elderly mother and I cannot recommend them enough. They have always gone above and beyond, more than meeting our expectations and always with a smile on their faces. The team are punctual, kind, considerate and my mother classes them as her friends. Thank you Hope Homecare!

Louise



Hope homecare have provided my sister in her 90's, care for a number of years and she and myself have been pleased with the care and support she has had from them and would recommend them to others in need of care support.



Bidmead



Great service and caring staff. The carers are excellent, obliging and helpful. Nothing is too much trouble. The management team is very professional, organised and there to support and give advice. Would highly recommend them!

Milica R



Great company, staff are friendly and helpful, very approachable. Would recommend in a heartbeat. The owner is on hand at all times if you need her and they offer an excellent professional service



Debo B



Hope Homecare Services Ltd is responsible for my parent's quality of life and gives us as children peace of mind that our parents are cared for at times when we could not be there. Professional, sincere, and helpful. Thank you for everything you have done!

George G



I'm very happy with the level of care and the team have been fantastic throughout. The staff are lovely. I have had no issues and would highly recommend to anyone looking for care for a family member.



Louise T

OUR CERTIFICATIONS & AWARDS



Certificate No:442992024



Certificate No:442982024

Hertfordshire
Care Awards

Most Innovative
Homecare Team

Finalist 2024



HOPE
homecare



Hertfordshire Branch

1st Floor Studio House
Delamare Road Cheshunt
Waltham Cross
Hertfordshire GB EN8 9SH

Harlow Branch

Unit 82, Greenway Business
Centre, Greenway, Harlow
Business Park, Harlow,
CM19 5QE

Finchley Branch

Stirling House Breasy Place
9 Burroughs Gardens
Breasy Place Hendon GB
NW4 4AU

Natashan@hopehomecare.co.uk
02039 856 286

www.hopehomecare.co.uk

info@hopehomecare.co.uk

01992 760 520